

# RIC INSIDER



**RICHMOND**  
INTERNATIONAL AIRPORT



January 15, 2026

*The internal newsletter created by and intended for members of Team RIC.*



## RIC's Interactive Mega Map!

In case you missed it, RIC's Interactive Mega Map was introduced on our social media channels over the holidays. This social activation serves to generate buzz and spotlight RIC's emergence as "the region's preferred gateway to the world." It enables passengers to plot out their journeys, allowing us to get to know our customers better and promote Richmond as both a starting point for global travel and a desired destination.

[Watch our Mega Map video now](#) and be on the lookout for the next time the map pops up in the terminal.



## LIVING THE VALUES

Employee Recognition Program

### Living the Values Employee of the Quarter

Andre Taylor with the Capital Region Airport Commission's Police Department has been selected as the RIC Employee of the Quarter (Q4, October-December 2025)!

While dealing with who appeared to be homeless youth, Officer Taylor noticed the young man did not have shoes and had limited outerwear for the cold weather. Officer Taylor went to his locker and got the young man a pair of clean socks, a pair of shoes, and additional clothes. This service is above and beyond what is required of police officers and exemplifies several of the values of the Commission including Commitment, Service, Courtesy, and Passion.

If you see an airport employee providing exceptional service, please consider filling out a [Living the Values](#) nomination so that they may be celebrated.



## IT Support



Need tech help? Submit your requests using the contact information below. Our IT team is ready to assist!

<https://helpdesk.flyrichmond.com/>

[HelpDesk@flyrichmond.com](mailto:HelpDesk@flyrichmond.com)

(804) 226-3026

## Just the Numbers

November 2025



402,248



15.8 million lbs.



9,044

-0.2%

-13.8%

+8.45%

## Give the Gift of Life

RIC is proud to partner with Delta Air Lines and the American Red Cross for an airport blood drive on **January 19, 2025, from 10:00AM-2:45PM** in the South Ticketing Conference Room.

Walk-ins are welcome, but appointments are encouraged. Schedule your appointment at [www.redcrossblood.org](http://www.redcrossblood.org) and enter the sponsor code **DeltaRIC**. Celebrate MLK Jr. Day by giving the gift of life!



# Important Dates

January 19

Martin Luther King Jr. Day

[Blood Drive - Delta & the American Red Cross](#)

10AM-2:45PM, South Conference Room

February 14

Valentine's Day

[FlyRichmond.com](https://flyrichmond.com)

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If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at [ahaynes@flyrichmond.com](mailto:ahaynes@flyrichmond.com).

STAY CONNECTED



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