

September 24, 2024

The internal newsletter created by and intended for members of Team RIC.

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Mohammed Salek, Airport Supervisor, United Airlines

Fall's Here and the Holidays Are on Final Approach

Autumn has arrived and winter will be here soon! During the holiday season, United Airlines will continue to provide some of the best service in the airline industry. Our team in Richmond is dedicated to delivering safe, caring, dependable, and efficient service to make sure all our customers (and their luggage) arrive to their final destination! Our team understands how important it is to carry out these promises to everyone who flies with us.

The future is looking bright; growth is evident in Richmond. On behalf of our United Airlines team, we wish everyone a happy fall/winter season and happy holidays... and thank you for choosing United Airlines!

9-11 Memorial Stair Climb

by Cynthia Scott, RIC Customer Service Manager, Transportation Security Administration

Kudos to all that attended the 9-11 Memorial Stair Climb! Team RIC showed up in full force: 70 volunteers collectively climbed 2,970 flights of stairs! Edward (Mira) Bryant from Million Air climbed 450 flights, the most of any participant!



The event honored first responders who gave their lives in response to the September 11, 2001 attacks. The climb began with a moment of silence at 8:46 a.m., the time that the first Twin Tower was attacked. The climb concluded at 3:00 p.m., giving all shifts the opportunity to take part.

To those who climbed: I hope you enjoyed the climb and found it valuable. As always, we appreciate your time and hope to see you at future events!



Safety Champion

by Kevin McDaniel, A.A.E., ACE, Manager, Airport Safety, Capital Region Airport Commission

It is my pleasure to introduce the Safety Champion award, a *Living the Values* recognition focused specifically on safety. The Safety Champion award is



designed to recognize and celebrate outstanding commitment to workplace safety. This award honors individuals who go above and beyond to ensure a safe and healthy environment for everyone. By highlighting these safety champions, we aim to inspire all team members to prioritize safety in their daily activities. The award will recognize those who consistently follow, promote, and encourage safe practices in their workplace.

Do you work with a safety champion? Nominate them here and make sure you check "Safety" as the value you observed.

Itinerary: Important Dates

September 27-29 Richmond Folk Festival

October 2 Coffee with a Cop: 9 a.m.- 11 a.m. & 7:30 p.m.- 9:30 p.m.,

North Conference Room

October 14 Indigenous People's Day

October 23 Blood Drive – Delta & the American Red Cross: 10 a.m.- 2:45 p.m.,

South Conference Room; schedule your appointment using sponsor code DeltaRIC

November 3 Fall Back to Eastern Standard Time (EST)

November 5 Election Day

November 7 DMV Connect: 10 a.m.- 3 p.m., Business Center

Reduce, Reuse...

by Paul Barksdale, Environmental Services Manager, Capital Region Airport Commission

Hello, Team RIC! I would like to take a moment to thank you all for participating in our recycling program. I ask that those of you who do not have a program please consider getting involved. Recycling is just one small way that we can contribute to extending the life of our environment.

Here's a fun fact that you may not know: the airport generates tons of waste every month that we send to the landfills. This waste is absorbed into the ground. Nothing will ever grow there. The more we dump, the more land we destroy. In the month of August, the airport sent approximately 74.1 tons of trash, waste, and debris to the landfill. While we may have a great recycling program, I am asking for your help, because I know we can do better. We have been sending approximately 36 tons of recyclable products to our plant yearly. That's only 3 tons per month. Sure, every little bit helps, but I know we can do better. We need your help. Please join the RIC recycling team so we can all do our part.

RIC has been a <u>Virginia Green</u> Certified Green Travel Partner since 2015. If you are interested in recycling, please contact Tom Griffin, Virginia Green Executive Director, at (804) 986-9119 or <u>virginiagreenTA@gmail.com</u>.



People of Team RIC



Years of Service
Carlene Lawson-McCloud
Environmental Services
Congrats on retirement after 30 years!

Employee of the Quarter

Lourdes Marin

Environmental Services



If you have ideas for future editions of *RIC Insider*, please email ahaynes@flyrichmond.com

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Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation

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