

RIC INSIDER



RICHMOND
INTERNATIONAL AIRPORT

July 30, 2024

◆ The internal newsletter created by and intended for members of Team RIC. ◆

37.507978, -77.331394

A Message from Benjamin Ross, Destination Counselor – Richmond Region Tourism

Greetings from Richmond Region Tourism (RRT) and the Visitor's Center at Richmond International Airport! We are delighted to be a part of Team RIC. Located in the lower-level baggage claim area, the representatives at our tourism desk greet and share information with an average of 2,300 travelers per month. We let travelers know where to go and how to get there by utilizing brochures, magazines, and tourism maps. Our long-time manager, Toni Bastian, was recently promoted and is now the new Director of Accessibility & Tourism Sales for RRT. Shelley Jiggetts took over as our new Visitor Experience Manager on July 1. Shelly has been with RRT for more than 10 years. She is excited to greet visitors of the Richmond region, and RIC is the perfect place to get the job done.



The Greater Team RIC Family at Paris 2024!

Pamela Quarles, Badging Office Assistant for the Capital Region Airport Commission, has a family member coaching for Team USA in the 2024 Olympics! Delethea Quarles, Pamela's niece and the Director of Track and Field/Cross Country at James Madison University, is now the Assistant Coach for the Women's Jumps/Multis Team in Paris.

Swing by the Badging Office to talk Paris 2024 with Pamela and be sure to watch Team USA over the next couple of weeks!

For more details, [watch this video from JMUSports](#) and [read this article from the Sun Belt Conference](#).



PARIS 2024



YEARS OF SERVICE

CRAC's Maintenance Department is celebrating two big anniversaries. Congratulations to these long-tenured, devoted members of Team RIC!

Brad Christopher
Director of Maintenance
20 Years

Folger Tuck
Auto/Equipment
Maintenance Manager
40 Years



Fiscal Year 2024

4.88 million

212 million lbs.

103,253

+10.1%

+11.6%

-1.1%

Itinerary: Important Dates

August 9-11 [Richmond Jazz and Music Festival](#)
August 10-11 [NASCAR Race Weekend](#)
August 11 [42nd Annual Carytown Watermelon Festival](#)



The Capital Region Airport Commission Welcomes 3 New Directors



Richard Greatti

Director of Finance



Aaron Keller

Director of Operations
and Security



Anthony Tangorra

Director of Customer
Experience

RIC's Unsung Heroes

Who do you call when things go haywire? [Click here](#) to read a story by Derek Tingfah regarding Team RIC's maintenance heroes.



ARRIVALS

CRAC Interns

Solomon Sledge
Chloe Martin
MarQKieta Augustine
Jamez Lynch, Jr.



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