

RIC INSIDER



 **RICHMOND**
INTERNATIONAL AIRPORT

July 15, 2025

The internal newsletter created by and intended for members of Team RIC.

37.507978, -77.3313



Living the Values Employee of the Quarter

Rochell Akins with the Capital Region Airport Commission has been selected as the Richmond International Airport Employee of the Quarter (Q2, April-June 2025). Since joining the Commission, she has expanded the Commission's Supplier Diversity Program with her incredible drive and work ethic. Rochell has made great strides in increasing participation and awareness in Richmond's supplier community.

One of Rochell's most recent accomplishments is creating the airport's first-ever Small Business Week Pop-Up Shop, giving these businesses a chance to experience the airport environment during this special event. The traveling public also got to experience the local Richmond small business scene, and the response was overwhelmingly positive.

Thank you for showing our true customer service spirit and representing our core values of integrity, service, courtesy, and passion in your role!

Do you have a co-worker who deserves to be recognized for embodying our core values? Nominate them for our *Living the Values* Employee Recognition Program so they can be recognized for their workplace success and outstanding customer service. [Fill out the form here.](#)



LIVING THE VALUES

Employee Recognition Program

RIC's Annual Ice Cream Social Is on Approach!

Our annual airport-wide ice cream social is coming up, and this time, it's got a funnel cake twist! [Mimi's Ice N' Custard](#) will be providing the sweet treats for all to enjoy at this special event.

Join the fun on Wednesday, July 16th from 1:30 p.m.-3:30 p.m. in the maintenance parking lot (next to valet). See you there!



K9 Medical Response Program

by Chris Howell, A.M.F., DICO, ARFF Captain, Capital Region Airport Commission

Aircraft Rescue and Fire Fighting (ARFF) is developing an in-house training program for emergency medical care for dogs at RIC. These new standard operating procedures for emergency response will exist to ensure rapid, effective treatment and safe transport of an animal to veterinary facilities. Stay tuned for more information!

Fiscal Year 2025



4.4 million



205.6 million lbs.



95,215

-0.93%

+5.14%

+0.42%

Lost and Found at RIC

When a customer approaches you regarding something they've lost at the airport, be sure to direct them to Boomerang, RIC's lost and found portal. Boomerang is a platform that assists customers in retrieving lost items through an online system that has streamlined both the customer and the airport's lost and found processes since RIC joined their network last year.

[Click here to submit a claim.](#)

ARRIVALS

Charles Bowen

General Manager (RIC)

Hudson

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BLOOD DRIVE

Help Save Lives!

Our next airport blood drive is coming up on Monday, July 21! Our goal for this drive is 35 units.

[Sign up now](#) by entering our zip code (23250), searching for the Delta Air Lines Richmond & Capital Region Airport Commission, and selecting a time that works for you.

As always, thanks for giving the gift of life!

Special Offer for Team RIC at Richmond Raceway

The Saturday Night NASCAR Cup Series returns to RVA on Saturday, August 16, at 7:30 p.m. Richmond Raceway has a special offer for Richmond International Airport employees! This is your ticket to high-speed action and heart-pounding excitement.



RICHMOND
R A C E W A Y

See the Cook Out 400 at a discounted price, just for members of Team RIC. [Get your tickets 15% off today!](#)



Itinerary: Important Dates

July 14-18	Global Entry Enrollment Event Chamber RVA Business Center
July 16	Ice Cream Social 1:30-3:30 p.m., Maintenance Parking Lot (near Valet)
July 21	Blood Drive - Delta & the American Red Cross 10 a.m.-2:45 p.m., South Conference Room Schedule your appointment using sponsor code DeltaRIC .
August 5	2nd Annual National Night Out Hosted by the RIC Police Department 4 p.m.-7 p.m., Manager's Lot
August 10	Carytown Watermelon Festival
August 14-16	NASCAR Race Weekend



If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at ahaynes@flyrichmond.com.

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Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation.

Stay Connected!

