

RIC INSIDER



May 29, 2025

The internal newsletter created by and intended for members of Team RIC.

37.507978, -77.3313



Exceptional Experiences with No Language Barriers!

RIC has partnered with LanguageLine Solutions to initiate the availability of interpretation services in the passenger terminal. This partnership ensures a safer, more inclusive, and welcoming experience for all passengers, regardless of the language they speak.

"When we say we seek to offer an exceptional travel experience for all customers, we mean all customers," said Dr. Perry J. Miller, President and CEO of the Commission. "We estimate that nearly 10 percent of our customers are taking the domestic portion of an international journey, so the potential need is significant."

[Learn more about LanguageLine here.](#)

Taxiway Relocations & Boarding Bridge Replacement

Work continues on taxiways Charlie and Echo's relocations! This project includes the construction of two new stub taxiways, drainage modifications, and the installation of new lighting. Demolition is currently ongoing.

The Passenger Boarding Bridge Replacement Project is also underway, consisting of the removal of twelve passenger boarding bridges in Concourses A and B. Two of the new bridges on A Concourse will return to service in June.

For more information on these projects, please visit the [RIC Airportal](#).



DEPARTURES

Sam Burton
General Manager (RIC)
American Airlines

Congrats on your
retirement after 22 years
at RIC!





Team RIC Passes AIREX25 with Flying Colors!

RIC's Triennial Full Scale Emergency Response Training Exercise took place on May 15, and Team RIC aced the test! As mandated by the Federal Aviation Administration (FAA), airports must conduct full-scale tests of their Airport Emergency Plan (AEP) every three years. Such tests create a real-time practice environment for multi-agency, multi-jurisdictional response coordination that would be necessary in the event of an actual incident. Emergency response measures are built upon the National Incident Management System (NIMS) which provides a consistent and scalable template for managing incidents.

A big "thank you" to everyone who participated! For more information on this exercise, [visit our website](#).

April 2025



404,851



18.4 million lbs.



8,932

-0.95%

-2.04%

+4.27%



National Police Week

Tanika Brown, Chief of Police – Capital Region Airport Commission

National Police Week (May 11-17) was observed to offer honor, remembrance, and peer support to law enforcement, in addition to paying homage to those who have given their lives in the line of duty. Pictured left are Sgt. Robert Lacey, Ofc. Andre Taylor, and Ofc. Joel Seamster (left to right) about to dig into some cake to celebrate Police Week!

We proudly salute the dedicated members of RICPD who work tirelessly to keep our airport safe, secure, and welcoming for all. Whether patrolling terminals, managing emergencies, or ensuring smooth operations behind the scenes, their professionalism, courage, and commitment make them true heroes of our airport community. Thank you, RICPD, for your unwavering service that we can always count on!

Itinerary: Important Dates

June 6	Inaugural show at Allianz Amphitheater at Riverfront
June 7	Inaugural flight to Bermuda with Bermudair
June 12	Inaugural flight to Detroit with Spirit
June 15	Father's Day
June 19	Juneteenth
June 21	First Day of Summer
June 30	Airport Commission's Fiscal Year 2025 Ends
July 4	Independence Day
July 21	Blood Drive - Delta & the American Red Cross – 10 a.m.-2:45 p.m., South Ticketing Conference Room Schedule your appointment at www.redcrossblood.org using sponsor code DeltaRIC.

Allianz 
Amphitheater
— AT RIVERFRONT —



If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at ahaynes@flyrichmond.com.

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Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation.

Stay Connected!

