

# RIC INSIDER



April 30, 2024 ♦ The internal newsletter created by and intended for members of Team RIC. ♦ 37.507978, -77.331394

## A Message from Lauren Stulen, General Manager – RIC, JetBlue Airways

JetBlue has been at RIC for over 18 years now, and we love the atmosphere, flow, and community of the airport and the area. As a team, we look forward to continuing to follow our values and bring customers in and out of RIC safely... and of course, with fun value too!

Let's have a great summer, since it's already getting hot!

## A New Truck for ARFF!

by James Miles, ARFF Captain



Welcome, Rescue 1! This new 2023 Ford F350 will serve as the new command truck for the Aircraft Rescue and Fire Fighting Department (ARFF). It will be replacing the current command truck which is a 2007 Chevy Suburban. This vehicle will be operated by the officer in charge of each shift and will serve as a command post for any airport incidents. The truck will provide the shift officer in charge with ICS paperwork, airport drawings, command boards, and technology needed for incident command.

Rescue 1 is EMS licensed and carries emergency medical equipment including fire blankets, triage tags, monitoring equipment, gear for large scale incidents, and more. The truck is equipped with a pull-out slide in the bed of the truck, allowing better access to the gear and equipment located in the bed, as well as multiple radios, allowing communication with the ATC and outside agencies like the Henrico Fire Dept. Rescue 1 is also outfitted with an upgraded lighting package that will dim the emergency lights while parked on an emergency scene to prevent blinding oncoming drivers, which will assist in keeping the on-scene personnel safe.

## Itinerary: Important Dates

**April 30** Monthly Commission Meeting  
**May 2** DMV Connect  
**May 4** ¿Qué Pasa? Festival



**May 4-5** Arts in the Park  
**May 7** Richmond Region Tourism Awards  
**May 12** Mother's Day

March 2024



413,316

+ 7.3%



18.9 million lbs.

+ 4.3%



8,260

-12.6%

## People

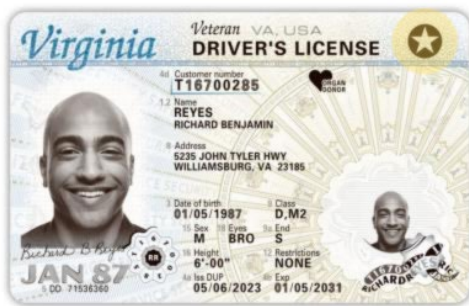
Do you have a co-worker who deserves to be recognized for embodying our core values? [Fill out this form](#) to nominate them for their workplace success and outstanding customer service.



## DMV Connect

Got your REAL ID yet? If not, here's some good news: DMV Connect is coming to RIC!

This Thursday, May 2, from 10:30 a.m. – 4 p.m., DMV Connect will be in the Airport's Business Center offering Team RIC an opportunity to obtain their REAL ID. Please note that spots are limited; appointments are offered to RIC tenants on a first-come, first-served basis. Here's what you need to do:



1. Sign up for your DMV Connect appointment [here](#).
2. Go to the [DMV website](#) and start your application online.
3. Collect your paperwork. As part of your application process, you are required to bring legal documents to your DMV Connect appointment. For a full list of acceptable documents, [please see this guide](#).
4. Have your credit or debit card or check prepared for payment at the end of processing.

## Expanded Schedule for GRTC to RIC

Did you know that Richmond's zero fare transit system, the Greater Richmond Transit Company (GRTC), has expanded their hours and service to RIC? Route 7A/7B departs every 30 minutes Monday to Friday, 5:00 a.m. - 12:00 a.m., as well as Saturday and Sunday, 7:00 a.m. - 11:00 p.m. The GRTC bus stop is located on the upper departure deck. Take advantage of this convenient service!

For more information about riding GRTC, please visit <https://ridegrtc.com/>.



## YEARS OF SERVICE

Congrats to Sam Burton,  
45 years with American Airlines!



Sam Burton, General Manager  
RIC, American Airlines

If you have content for future editions of *RIC Insider*, please email [ahaynes@flyrichmond.com](mailto:ahaynes@flyrichmond.com)

Public Website: [FlyRichmond.com](http://FlyRichmond.com)

Operations Website: [RIC Airportal](http://RIC Airportal)

Stay Connected!

