

RIC INSIDER



April 11, 2025

The internal newsletter created by and intended for members of Team RIC.

37.507978, -77.3313



Get the F.O.D. Out of the Way!

Foreign Object Debris Prevention and Awareness Day (F.O.D. Day) is coming up, an annual event coordinated by Airport Operations. Dozens of Team RIC volunteers lend a hand to perform a F.O.D. Walk, scouring the parking apron around the terminal and removing any potential hazards.

FOD Day takes place on April 22, Earth Day. Help out with some spring cleaning around our airport. Show up for the hot dogs and rubber ducks, stay for the camaraderie!

Small Business Week Pop-Up Shops at RIC!

The Capital Region Airport Commission proudly celebrates the contributions of Virginia SWaM businesses, and this May, we're showcasing them at RIC! During Small Business Week (May 5-9), the airport is hosting daily pop-up shops from 7 a.m.- 3 p.m. in RIC's upper-level connector, displaying everything these businesses have to offer.

If you have questions regarding this event or doing business with RIC, please contact supplierdiversity@flyrichmond.com.



Living the Values Employees of the Quarter

CeAsia Keyes and Panagiota Alexandropoulou (who goes by "Yota," pictured with American Airlines Supervisor Billy Heron) have been selected as the Richmond International Airport Employees of the First Quarter (Q1, January – March 2025). This is a dual award, as each of these American Airlines employees contributed and mutually supported each other while they reacted to a security matter at the airline gate counter.

While processing a mainline flight to Charlotte, CeAsia asked for a passenger's boarding pass, per procedure. When none was available, she forwarded the traveler to her colleague, Yota, to follow up for a name and ID check. When the traveler claimed she was traveling with someone else and attempted to distract, CeAsia and Yota followed up with additional questions, ultimately calling Airport Police. Their efforts and diligence helped avoid a significant security incident and protected the passengers on that flight.

Thank you for showing our true customer service spirit and representing our core values of Safety, Integrity, Commitment, Service, Courtesy, and Passion in all that you do.

February 2025



301,029



15.8 million lbs.



7,639

-8.2%

+5.11%

-4.19%

Larry Hamilton Receives His AAE Certified Membership!

Larry Hamilton, Operations Officer with the Capital Region Airport Commission, has completed the American Association of Airport Executives (AAAE) Certified Member (C.M.) Program! The C.M. designation proves an individual's commitment to the aviation industry, conveys a diverse knowledge of airport operations, and provides the opportunity for upward progression in one's career.

Congratulations on your accomplishment, Larry!



Switchgear Replacement Project Continues

RIC's Maintenance division has shared a work schedule for the ongoing switchgear replacement project that is resulting in temporary, isolated power outages that are having an impact on the facility and some systems. The vast majority of the work is being planned during the late night to reduce disruption to terminal activities. Additional outages will be scheduled in the future; please stay tuned for more details regarding this ongoing project.

Please take careful note of the schedule you received via email from Dereck Tingfah, particularly the dates of 4/14 & 4/15, as well as 4/18 & 4/19. Airport Maintenance recommends that jetways be removed from aircraft prior to power shutdown on April 15 and April 19 since the boarding bridge power will be out and systems like the auto level device will be inoperative.

It will be critical for airline operations to notify Airport Maintenance of any flight delays or disruptions on the evenings of the 14th and 18th, as well as the early morning hours of the 15th and 19th. Notifications may be made by calling RIC Airport Operations at **804-221-6694** or Airport Communications at **804-226-0001**.

Questions concerning the project may be addressed to Brad Christopher: bchristopher@flyrichmond.com; **804-226-8507**.



Get CPR/AED Certified!

ARFF is offering CPR/AED classes to Capital Region Airport Commission employees. The Commission's Finance Team (pictured left with ARFF firefighters) took the class, loved the experience, and wanted to spread the word about this valuable resource!

Please contact Firefighter Walter Drew or Chief Douglas Martin to set up a class for your department. Please be aware that this class can take up to 4.5 hours to complete. CPR/AED training through ARFF is for Commission employees only.

Itinerary: Important Dates

April 11-13

NWBA Adult Division National Championships

April 15

Snow & Ice Control Plan Season End Meeting: 9:30 a.m., South Conference Room

April 16

RIC Joint Safety Meeting: 11 a.m., North Conference Room

April 22

Foreign Object Debris (F.O.D.) Day/Earth Day

May 3

¿Qué Pasa? Festival

May 5-9

Small Business Week Pop-Up Shops



If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at ahaynes@flyrichmond.com.

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Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation.

Stay Connected!

