

# RIC INSIDER



March 28, 2025

The internal newsletter created by and intended for members of Team RIC.

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## National Wheelchair Basketball Championship on Approach!

The National Wheelchair Basketball Championship returns to RVA on April 4-13. The Richmond Region will play host to the adult and junior division tournaments on consecutive weekends, welcoming 100 teams and more than 1,100 athletes who will be competing for national titles.

Please extend first-class hospitality to create a welcoming environment for all teams and participants as they arrive at RIC. See the championship yourself and [buy tickets here!](#)

## Small Business Week Pop-Up Shops at RIC!

The Capital Region Airport Commission proudly celebrates the contributions of Virginia SWaM businesses, and this May, we're showcasing them at RIC! During Small Business Week (May 5-9), the airport is hosting daily pop-up shops from 7 a.m.- 3 p.m. in RIC's terminal, displaying everything these businesses have to offer.

A vendor application must be completed for your business to participate in this special event. **The application opens on April 1.** Stay tuned for more details!



## 20 YEARS OF SERVICE

Chief Douglas L. Martin, A.M.F.  
ARFF Fire Chief  
Capital Region Airport Commission

**Thank you, Chief Martin!**

## Delta/American Red Cross/RIC Blood Drive Results

by Susan Linn, Executive Assistant  
Capital Region Airport Commission

**Congratulations, Team RIC!** We sprung into spring on the Monday the 24<sup>th</sup> with 40 registrants for our quarterly blood drive. 34 blood donations were collected, surpassing our goal of 30 units. Five donations were power reds, helping us soar past our goal.

We possibly saved 102 lives. Thanks for giving the gift of life!

February 2025



301,029



15.8 million lbs.



7,639

-8.2%

+5.11%

-4.19%

## Women's History Month: Johanna's Story

To celebrate Women's History Month, we've been highlighting influential women of Team RIC. For our final edition of *RIC Insider* in March 2025, we're recognizing Johanna Wheeler, Director of Operations with Delaware North at RIC, New Orleans International Airport (MSY), and Tulsa International Airport (TUL).

### Tell us about your career journey:

From a young age, I've always wanted to work in the restaurant industry. My parents owned a small restaurant near a military base in Colorado, which was my first exposure to the industry. As I grew older, I became increasingly passionate about all aspects of the restaurant industry, from menu development and cost control to hospitality and group events. Running an efficient restaurant became my primary focus for professional growth. In 2012, I landed a job at Richmond International Airport with Delaware North, where I discovered a whole new world in airport concessions. It's been the best part of my journey in hospitality!



### Who were your role models growing up?

My father was my first role model, teaching me the importance of hard work and never giving up. I also worked for a man named Tony Segreti in New York for 10 years who taught me how to be a smart business person. He also taught me how to run restaurants from the ground up, and I believe that decade was instrumental in my development.

### What advice would you give to young women entering your field?

I would advise any woman in this industry to be confident in asking for what they deserve. I've never had a negative experience when I've asked for what I felt I was worth based on my experience and the value I bring to the company. I know many talented women who often feel uncomfortable asking for what they want. I encourage all women to be business-minded, not just for themselves but also for the companies they work for. Another important thing I would tell women in this industry is to prioritize taking care of their colleagues. It's a people-oriented business, so take care of yourself and those under your leadership.

Delaware North has been a fixture in Richmond for quite some time. Johanna and her team strive to offer exceptional food and service to passengers departing from RIC. Thanks for everything you provide to our airport!

## Itinerary: Important Dates

|             |   |
|-------------|---|
| March 29    | <a href="#">Kings Dominion Opening Day</a>  |
| April 4     | <a href="#">Richmond Flying Squirrels Opening Night</a>   |
| April 4-5   | <a href="#">NWBA Junior Division National Championships</a>   |
| April 8     | Civilian Response to Active Shooter Event<br>3 p.m.- 4:30 p.m., North Conference Room<br>Register at <a href="mailto:PoliceOutreach@flyrichmond.com">PoliceOutreach@flyrichmond.com</a> |
| April 11-13 | <a href="#">NWBA Adult Division National Championships</a>  |
| April 22    | Foreign Object Debris (FOD) Day/Earth Day   |
| May 3       | <a href="#">¿Qué Pasa? Festival</a>   |
| May 5-9     | Small Business Week Pop-Up Shop   |



If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at [ahaynes@flyrichmond.com](mailto:ahaynes@flyrichmond.com).

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Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation.

Stay Connected!

