

RIC INSIDER



March 13, 2025

◆ The internal newsletter created by and intended for members of Team RIC. ◆

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Truffled Arancini

New Menu Items at Club Level Grill!

Spring is in the air, and so are the delicious aromas of SEVEN new menu items at Club Level Grill! New offerings include the Strawberry Feta Salad, Truffled Arancini, and Candied Bacon-Guac Burger.

The Strawberry Feta Salad features moist grilled chicken, candied bacon, pickled onions, toasted sunflower seeds, and a house-made acai-balsamic vinaigrette. Next, take a seat at the bar and try the Truffled Arancini. They are perfectly crisp on the outside and have a creamy parmesan risotto center. Our chef serves the arancini on top of a San Marzano tomato sauce with black truffle zest. Still hungry? The Candied Bacon-Guac Burger should do the trick. It is Cajun spiced, stacked with onion straws, and topped with melted sharp white cheddar.

Whatever you decide to order, be prepared for generous portions packed full of flavor at Club Level Grill this spring. Be on the lookout for more fresh eats coming soon to Cross Grain Brewhouse and Sam Adams Celebrates Richmond!

Women's History Month: Two Amazing Stories

To celebrate Women's History Month, we're highlighting influential women of Team RIC. In today's edition, we're putting a spotlight on two Capital Region Airport Commission employees: Pam Kelley, Human Capital and Benefits Manager, and Sasha Conway, Equipment Operator with Utilities and Grounds.

PAM KELLEY

Tell us about your career journey:

My journey to Human Capital (HR) hasn't followed the traditional path that many people associate with the field. I left the banking industry because of family obligations and came to the airport as the Commission's receptionist at the Ivor Massey Building. I've always believed that practical experience and a strong passion for people could open doors in any career, and I found just that at RIC. Looking back, the journey has been a mix of persistence, learning, and embracing opportunities that allowed me to break into a field in which I thrive and have grown to love.

What advice would you give to your younger self?

Don't get caught up in the little things; stay optimistic and do not become distracted from reaching your goals in life.

What advice would you give to young women entering your field?

This field is not for the timid... it definitely can be challenging but rewarding at the same time. Continue to have the drive to learn, adapt, and continuously push forward in pursuit of a career in HR.

Pam and the Human Capital team contribute to the Commission by supporting employee development, recruiting, employee engagement, and fostering a positive work culture.



SASHA CONWAY

Tell us about your career journey:

Throughout my experience at the airport, I have climbed the ladder from equipment operator 1 to 3. I have been trained and educated in many courses needed to become a better leader during my last 15 years with the Commission. I now maintain one of the largest irrigation systems on the East Coast.

Who were your role models growing up?

My role models would consist of my parents, as well as coworkers along my career journey. I have learned how to become punctual, flexible, realistic, and develop a goal-driven mind.

What advice would you give to young women entering your field?

Always have high confidence in your ability to do anything you put your mind to. Surround yourself with role models that can teach you things to go higher within your company. Trust yourself and trust your talent.

Sasha and the Utilities and Grounds team contribute to Team RIC by maintaining airfield and landside landscaping, plowing snow off taxiways and runways, irrigation, and much more.

Stay tuned for more highlights of Team RIC's influential women in upcoming newsletters and social media posts throughout the remainder of March.



Severe Weather Awareness Week

Team RIC is prepared for anything Mother Nature can throw at us! March 10-14 is Severe Weather Awareness Week for Virginia, organized by the Virginia Department of Emergency Management and the National Weather Service. Each workday has highlighted a different weather topic to improve readiness, responsiveness, and overall resilience against severe weather during the upcoming season.

- Monday: [Watch vs. Warning](#)
- Tuesday: [Tornadoes](#)
- Wednesday: [Severe Thunderstorms](#)
- Thursday: [Flash Flooding](#)
- Friday: [Outdoor Weather Safety](#)

As Severe Weather Awareness Week wraps up, we applaud those who participated in the statewide tornado drill on Tuesday. For more information about this week's topics, [please visit this site.](#)



Gloria Jearmon-Smith
Customer Service Agent
American Airlines

**Congrats to Gloria on her retirement after 38 years
with American and 7 years at RIC!**

YEARS OF SERVICE

January 2025



329,098



15.8 million lbs.



8,320

+1.8%

-2.6%

+10.1%



Spirit to LaGuardia!

RIC has announced new nonstop service to New York-LaGuardia Airport (LGA) starting May 7, 2025 via Spirit Airlines. This addition marks Spirit’s third destination from Richmond, joining existing flights to Fort Lauderdale (FLL) and Orlando (MCO).

“Spirit Airlines has been a valued partner, providing affordable nonstop service to Florida for years, and we are excited to see them expand their presence with flights to New York-LaGuardia,” said Perry J. Miller, Ph.D., A.A.E., I.A.P., President and CEO the Commission. For more information about this new route, [visit our website](#).

Blood Drive: Delta/American Red Cross/RIC

Our next airport blood drive is coming up on Monday, March 24! Our goal for this drive is 35 units. [Sign up now](#) by entering our zip code (23250), searching for the Delta Air Lines Richmond & Capital Region Airport Commission, and selecting a time that works for you. As always, thanks for giving the gift of life!



Employee Parking Lot Improvements

Heads up! The employee parking lot will be undergoing improvements from 4/10-4/17 concerning new pavement markings for reserved parking spaces (handicapped/expectant mothers). These markings will be applied in several spots closest to the sidewalk leading to the terminal. During this timeframe, the parking spaces receiving new markings will be closed.

Please be aware of signage when entering and exiting the lot, as well as signage for temporary reserved spaces for handicapped parking from 4/10-4/17. Thank you!

Itinerary: Important Dates

- March 17 St. Patrick’s Day
- March 19 RIC Joint Safety Meeting: 11 a.m., North Conference Room
- March 20 First Day of Spring
- March 24 **Blood Drive:** 10 a.m.- 2:45 p.m., South Conference Room
- April 4-5 **NWBA Junior Division National Championships**
- April 11-13 **NWBA Adult Division National Championships**
- April 15 Winter Operations Review
- April 22 F.O.D. Day/Earth Day



If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at ahaynes@flyrichmond.com.

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Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation.

Stay Connected!

