

RIC INSIDER



February 6, 2024 ♦ The internal newsletter created by and intended for members of Team RIC. ♦ 37.507978, -77.331394

A Message from Perry Miller, A.A.E., I.A.P., President & CEO

2023 was a record-breaking year for Richmond International Airport (RIC). We had our highest passenger traffic year *ever*, welcoming nearly 4.8 million travelers. In addition, RIC set an all-time cargo record with 206.6 million pounds handled. These incredible achievements wouldn't have been possible without Team RIC's dedication and work ethic. **Thank you for your tremendous effort in 2023.** While these accolades are impressive, be assured that we're not resting on our laurels. We're setting our sights even higher for 2024.

Public Safety Note – Kevin McDaniel, A.A.E.

Safety is everyone's responsibility. From the top of the control tower to the bag room, Team RIC is committed to fostering a safe environment for employees and passengers alike. Our most important asset in preventing accidents and injuries is you, the members of our airport community. We are counting on you to not only conduct yourself in a safe manner, but to ensure that those around you are as well.

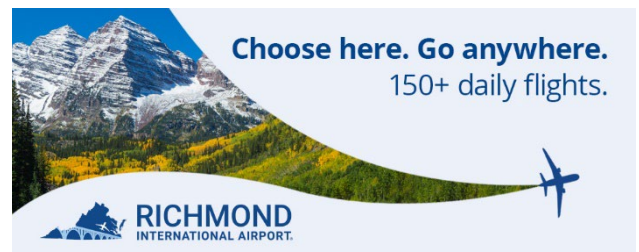
Have you ever witnessed a condition or practice you thought was unsafe? Were you unsure what to do about the problem? Did you know – Richmond International Airport offers a completely anonymous (really!) reporting tool where you can report safety hazards directly to airport management? Scan the QR code to the right or check out the bottom banner at flyrichmond.com. Working together we can minimize risk, eliminate preventable injuries, and ensure a safe working environment for every member of Team RIC!



Itinerary: Important Dates

- February 9** Rep Your Team Day – Wear your team's colors in preparation for the big game!
- February 14** Valentine's Day
- February 19** Presidents' Day

**Be on the lookout for new advertisements
on local Lamar digital billboards!**



2023 Finals



4.8 million



206.6 million lbs.



104,952

People

 **LIVING THE VALUES**
Employee Recognition Program

Our 2023 Living the Values fourth quarter winner is **Jimmy Ubiles** from Building Services. Jimmy started working in Building Services

last July and hasn't missed a day. While working the night shift, he found \$1,000 and turned it in. He is the first to volunteer to stay late or come in early and is a valued member of the Building Services team. Jimmy's mother works for TSA and was able to attend the Tenant Manager meeting presentation to witness him accept his award.



Jimmy's display of integrity embodies all that we strive for in our Living the Values program. Do you know someone who deserves to be nominated? [Fill out the form here.](#)

YEARS OF SERVICE



Congrats to Pam Kelley for 25 years with RIC!



Inga Frank Dacosta
Accountant II



Aaron Haynes
Marketing Specialist



Jayla Jackson
Custodian II

ARRIVALS



Jared Macdaniels
Grounds Maintenance I



Gregg Taylor
Custodian II



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