

RIC INSIDER



RICHMOND
INTERNATIONAL AIRPORT

February 14, 2025 ♦ The internal newsletter created by and intended for members of Team RIC. ♦ 37.507978, -77.331394

BermudAir Soars Into RIC!

We're putting the "international" back in "Richmond International Airport"!

This month, BermudAir announced nonstop service between Richmond and Hamilton (BDA) will start June 7. Operating twice weekly on Wednesdays and Saturdays aboard BermudAir's comfortable Embraer aircraft, travelers will be provided with a premium experience that embodies Bermuda's welcoming hospitality, making every flight feel like the start of an island escape.

This marks the first international route from RIC in over a decade, reflecting our ongoing commitment to expanding travel options for our region. For more information about our new international service, [visit our website](#).



Living the Values Employee of the Year

Our 2024 *Living the Values* Employee of the Year is Naquann Stevens with [PrimeFlight](#). Naquann is an outstanding example of someone who lives out the values of Service, Passion, Integrity, Safety, and Commitment. His positive actions have earned him several nominations for Employee of the Quarter.

On one occasion, Naquann noticed a passenger struggling with an injured leg and a large piece of luggage. He offered the guest his shoulder for support while carrying the heavy bag. He ensured the customer was safely seated in their car, that their bag was loaded, and before parting ways, he shook the passenger's hand, leaving a lasting impression of kindness.

In another instance, a traveler shared their experience of meeting Naquann when requiring a wheelchair for the first time.

The guest remarked on his incredible attitude, transforming a potentially stressful situation into one filled with positivity and support. The traveler praised Naquann's genuine desire to help that went far beyond simply doing his job.

For being named Employee of the Year, Naquann received a cash award of \$1,500, a dedicated parking space in the valet lot for the year, recognition on our terminal LTV display, nomination for the Richmond Region Tourism Frontline Customer Service Award, and a framed certificate.

Do you have a co-worker who deserves to be recognized for embodying our core values? [Fill out this form](#) to nominate them for their workplace success and outstanding customer service.



December 2024



421,064



21.4 million lbs.



8,293

+6.0%

+19.6%

+1.3%

ARRIVALS



Stacy Seay

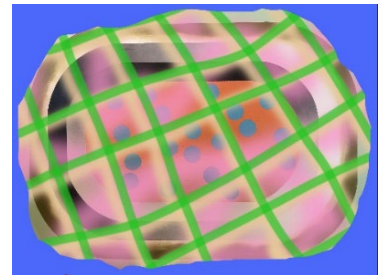
Procurement Manager

Capital Region Airport Commission

Art at the Airport

The [Virginia Museum of Fine Arts](#) has installed a new exhibit at RIC! The featured artist is [Amy Chan](#), a painter and ceramicist who lives in Richmond and teaches at the University of Virginia. Chan's work can be seen in several prestigious museums, but you can also check out 4 of her creations right here at RIC.

See the VMFA's new exhibit on our first level in Baggage Claim at carousels #1 and #6!



Poppin Cookin by Amy Chan



Calling All Dog Lovers!

by Cindy Scott, RIC Customer Service Manager, Transportation Security Administration

Who's ready for a dog-gone good time? TSA K9 is looking for volunteers to joining their Decoy Program. Here's what you get by volunteering:

- Volunteer hours
- Valuable experience with K9s
- Letter of Appreciation
- Time with the pups!

If interested, contact Kris Fry at (443) 642-0048 or Kyle Smith at (615) 906-1284.

Itinerary: Important Dates

February 14	Valentine's Day
February 17	President's Day
February 19	RIC Joint Safety Meeting: 11 a.m., North Conference Room
February 19	Spring 2025 Construction Outreach Event: 1:30 p.m., hybrid event highlighting projects for bid
	In-person registration
	Webinar registration



If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at ahaynes@flyrichmond.com.

[FlyRichmond.com](#) [RIC Airportal](#) [RIC Insider Archive](#)

Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation.

Stay Connected!

