

RIC INSIDER



RICHMOND
INTERNATIONAL AIRPORT

November 19, 2024 ♦ The internal newsletter created by and intended for members of Team RIC. ♦ 37.507978, -77.331394

Lauren Stulen, General Manager – JetBlue

Provide Exceptional Service This Holiday Season!

As I return to work after my amazing maternity leave, we are right in the swing of the holidays. This can simultaneously be a very happy and very stressful time, especially when traveling and working! Let's remember that we are helping people get to family/friends and that it could be stressful for them... we are their support system, here to help their trip go smoothly. From JetBlue, we hope everyone has a great holiday season and maybe even wish for a little snow (later this year of course)!



BIL Grant Delivers \$2.25 Million to RIC

On November 1, Sen. Mark Warner delivered a \$2.25 million check for passenger experience enhancements at RIC. The funding will be used for the design of a consolidated security checkpoint, allowing for more efficient passenger throughput and enabling the Airport to better handle connecting flights. The support comes from the Bipartisan Infrastructure Law (BIL), championed by Senators Mark Warner and Tim Kaine, as well as Representatives Jennifer McClellan, Abigail Spanberger, and Rob Wittman.

"The thing about airports [is] you want to get in and get out, Richmond's got that in terms of easy access," Warner said. "Making sure you don't have to wait in that TSA line is a step in the right direction, even attracting more traffic." [Read more!](#)

That's a Wrap on P.O.W.E.R Conference 2024!

On November 13, RIC was on-site at the Greater Richmond Convention Center for our 4th Annual P.O.W.E.R. Business Opportunities Conference. The event included networking with industry leaders, breakout sessions, and the opportunity for small businesses to showcase their offerings.

The conference began with breakfast and opening remarks from RIC President and CEO Dr. Perry Miller. Several panels followed, featuring topics such as "Doing Business with the Airport," "Access to Capital," and more. The 2024 class from our Power University program graduated, and the winner of the Best Business Pitch Small Business Grant, Tress Obsessed, was awarded \$5,000. Following these recognitions, attendees explored the exhibition hall, where a wide range of businesses were available for networking. The agenda concluded with a guest speaker, William Randolph, as well as "Construction Resource" and "Richmond Airport Opportunities" panels. Thanks to all who contributed to make this event a success!



September 2024

391,797

+0.7%



18.5 million lbs.

+7.8%



8,481

-2.4%



YEARS OF SERVICE

Sergeant Michael Thomas
RIC Police Department

**Congrats to Sgt. Thomas
for 15 years with the
Capital Region Airport Commission!**

Boomerang Flies Into RIC

Lost and Found just got a whole lot easier! RIC has joined the Boomerang Network. Boomerang is a platform that assists customers in retrieving their lost items through a user-friendly, online system that should streamline the Airport's current lost and found processes. When a customer approaches you regarding something they've lost at the Airport, be sure to direct them to this platform.

[Click here to submit a claim.](#)

ARRIVALS

Sharon Evans

Environmental Services Manager
Capital Region Airport Commission



Nonstop to SRQ!

Starting this Friday, November 22, Breeze Airways begins new, affordable, nonstop service to Sarasota-Bradenton (SRQ) from Richmond!

"Richmond International Airport (RIC) is delighted and thankful to see Breeze Airways add a tremendously popular Florida destination, SRQ, just in time for the holidays," said Dr. Perry Miller, President and CEO of the Commission.

[Book your flight today!](#)

Itinerary: Important Dates

November 20
December 16

Monthly RIC Joint Safety Meeting: 11:00 a.m., North Conference Room

Civilian Response to Active Shooter Training: Hosted by RIC PD, 3 p.m.- 4:30 p.m., North Conference Room; [register now](#)

December 16-20
December 21

Holiday Block Leave: Mass exodus of training and stationed troops for the holidays
Winter Solstice



If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at ahaynes@flyrichmond.com.

[FlyRichmond.com](#) [RIC Airportal](#) [RIC Insider Archive](#)

Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation.

Stay Connected!

