

RIC INSIDER



 RICHMOND
INTERNATIONAL AIRPORT

October 22, 2024 ♦ The internal newsletter created by and intended for members of Team RIC. ♦ 37.507978, -77.331394

Rochell Akins, DBE Compliance Coordinator – Capital Region Airport Commission

P.O.W.E.R. Together!



The Capital Region Airport Commission invites you to help us strengthen partnerships in the Richmond Region by registering for the upcoming P.O.W.E.R Business Opportunities Forum on November 13! This forum is an excellent chance to connect with a wide range of contractors, suppliers, professional service vendors, and more. We are also looking for enthusiastic **volunteers** to assist during the event and help ensure that our community has an exceptional experience.

Secure your spot at flyrichmond.diversitycompliance.com. We hope to see you and a team member there!

Honoring our Heroes: First Responders Week

by Kyala Pulliam, Intern, Capital Region Airport Commission

Next week, we proudly celebrate First Responders Week, a time dedicated to honoring the brave men and women who stand on the front lines to ensure our safety. Whether responding to medical emergencies, fires, security threats, or natural disasters, first responders, police, firefighters, paramedics, and others play a critical role in protecting our community.

First Responders Week was established in 2019 by a coalition of civic leaders and emergency service organizations who wanted to formally recognize the dedication of these professionals. The effort spawned an advocacy campaign for several years to express our gratitude and share our support for first responders, including petitions formally requesting that Congress pass legislation creating a National First Responders Day. On October 27, 2022, President Joe Biden issued a White House Proclamation officially naming October 28th as National First Responders Day.

This week holds special meaning for those working in industries such as airports, hospitals, and emergency response centers, who understand firsthand the pressures that come with critical and time-sensitive responsibilities. It's a time for RIC employees, passengers, and the local community to come together and show our gratitude. A simple gesture of appreciation can go a long way in showing them how much we value their hard work and commitment to keeping us safe. Your work makes RIC and our community a safer and better place to live, work, and travel.

Thanks to all first responders for your unwavering service and sacrifice.



Catering for the Holidays!

The holiday season is nearly upon us and your team wants to celebrate. Who can fulfill your party's catering needs? Enter Delaware North. If you need catering, be sure to contact them ASAP! Any requests for Thanksgiving need to be received by the end of October, and any requests for Christmas need to be sent by November 15.

Please contact [Marlon Bailey](#) or [Pamela Hamby](#) with your meal requests!

August 2024



426,278

+1.2%



20 million lbs.

+4.68%



9,268

-0.18%

Networking with the Virginia Hispanic Chamber of Commerce

On October 3, Pam Kelley and Althea Veney, two members of the Commission's HR team, attended the Virginia Hispanic Chamber of Commerce's (VAHCC) DEI Power Hour. The purpose of the event was to facilitate networking with the VAHCC and the Latinos in Virginia Empowerment Center.

Pam and Althea met with various representatives that assist in employing the Hispanic community, from helping with recruitment, training, and language gaps. To the right, Althea is pictured with one of the volunteers that provide interpreting services to anyone that needs assistance breaking the language barrier.



Living the Values Employee of the Quarter

Our *Living the Values* Employee of the Quarter is Precious Wilson with Trego-Dugan/Breeze Airways!

Precious was nominated by a traveler after she recognized and cared for her special needs child. The traveler noted, "She could have passed us on to someone else to escort and assist us to our gate, but she made arrangements to allow my family to escort our child to the gate and provide personal attention while the child was waiting to board the flight. She sensed the anxiety we felt, and her efforts provided a calm and reassuring experience."

Precious' impact on this family's travels reflect the positive attitude and customer service mindset we strive to provide for all travelers. Do you have a co-worker who deserves to be recognized for embodying our core values? [Fill out this form](#) to nominate them for their workplace success and outstanding customer service.

DMV Connect

Need to visit the DMV? No need... they're coming to you! On Thursday, November 7 from 10 a.m.-3 p.m., DMV Connect will be RIC's Business Center. Get your REAL ID, renew or replace your driver's license, and more.



[Schedule your appointment today!](#)

Itinerary: Important Dates

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| October 23 | Blood Drive – Delta & the American Red Cross: 10 a.m.- 2:45 p.m., South Conference Room; schedule your appointment using sponsor code DeltaRIC |
| October 31 | Halloween |
| November 3 | Fall Back to Eastern Standard Time (EST) |
| November 5 | Election Day |
| November 7 | DMV Connect: 10 a.m.- 3 p.m., Business Center; appointment only |
| November 13 | P.O.W.E.R. Conference: 9 a.m.- 3 p.m., Greater Richmond Convention Center |



If you have ideas for future editions of *RIC Insider*, please email Aaron Haynes at ahaynes@flyrichmond.com.

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Stay tuned for more information about the Capital Region Airport Commission Charitable Foundation.

Stay Connected!

