



HOW TO CONFIGURE MICROSOFT EDGE TO IE MODE

1. Open Microsoft edge and click the three dots located in the top right-hand corner of the page.

The screenshot shows the Microsoft Edge browser displaying the Richmond International Airport website. The browser's address bar shows the URL <https://flyrichmond.com>. The website header includes navigation links for "PASSENGERS" and "ABOUT RIC", a search bar, and the airport's logo. The main content area features a large image of an airplane in flight against a sunset sky. Below the image is a "DEPARTURES" section with a table of flight information. The table includes columns for Airline, Flight #, Gate, Departing To, Time, and Status. Below the table are buttons for "Browse All Flights", "Route Map", and "Parking Map". A "Screening Checkpoint Hours" section indicates hours from 4:00 AM to 8:00 PM. At the bottom, a "TSA WAIT TIMES" section shows wait times for Concourse A (3 minutes) and Concourse B (7 minutes). A red arrow points to the three-dot menu icon in the top right corner of the browser window.

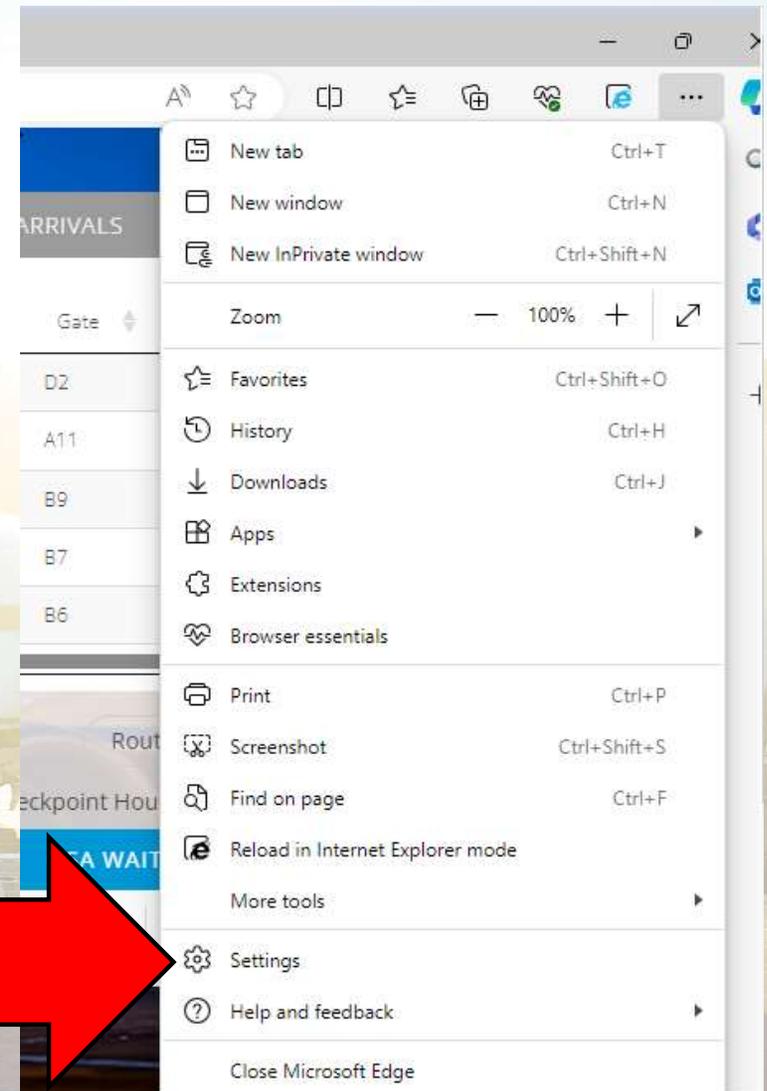
Airline	Flight #	Gate	Departing To	Time	Status
United	2137	D2	WASHINGTON-IAD	6:30 AM	12:00
Breeze	117	A11	TAMPA	12:04 PM	On
Southwest	313	B9	ATLANTA	12:10 PM	On
Spirit	1735	B7	FT. LAUDERDALE	12:23 PM	On
Delta	5677	B6	BOSTON	12:25 PM	12:00

Screening Checkpoint Hours – 4:00 AM TO 8:00 PM

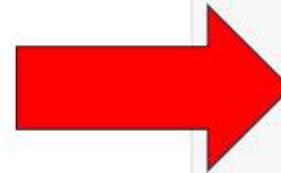
TSA WAIT TIMES

Concourse A 3 minutes	Concourse B 7 minutes
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2. Look for the option that says “settings” under the three dots.



3. On the left-hand side of your screen, navigate down to default browser.



Settings

🔍 Search settings

👤 Profiles

🔒 Privacy, search, and services

👤 Appearance

☰ Sidebar

📄 Start, home, and new tabs

📄 Share, copy and paste

📄 Cookies and site permissions

📄 Default browser

↓ Downloads

👤 Family safety

🗣️ Languages

🖨️ Printers

🖥️ System and performance

🔄 Reset settings

📱 Phone and other devices

♿ Accessibility

🔄 About Microsoft Edge

4. Ensure your “Internet Explorer Compatibility” is set to incompatible sites only, and “Allow sites to be reloaded in Internet Explorer mode (IE)” is set to allow.

Internet Explorer compatibility

Let Internet Explorer open sites in Microsoft Edge [?](#)

When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Edge

Incompatible sites only

Allow sites to be reloaded in Internet Explorer mode (IE mode) [?](#)

When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode

Allow

Internet Explorer mode pages

These pages will open in Internet Explorer mode for 30 days from the date you add the page. No pages have been added to the Internet Explorer mode list yet.

Internet Options





5. Click “add” to add the SAFE URL.

Internet Explorer compatibility

Let Internet Explorer open sites in Microsoft Edge [?](#) Incompatible sites only ▾

When browsing in Internet Explorer you can choose to automatically open sites in Microsoft Edge

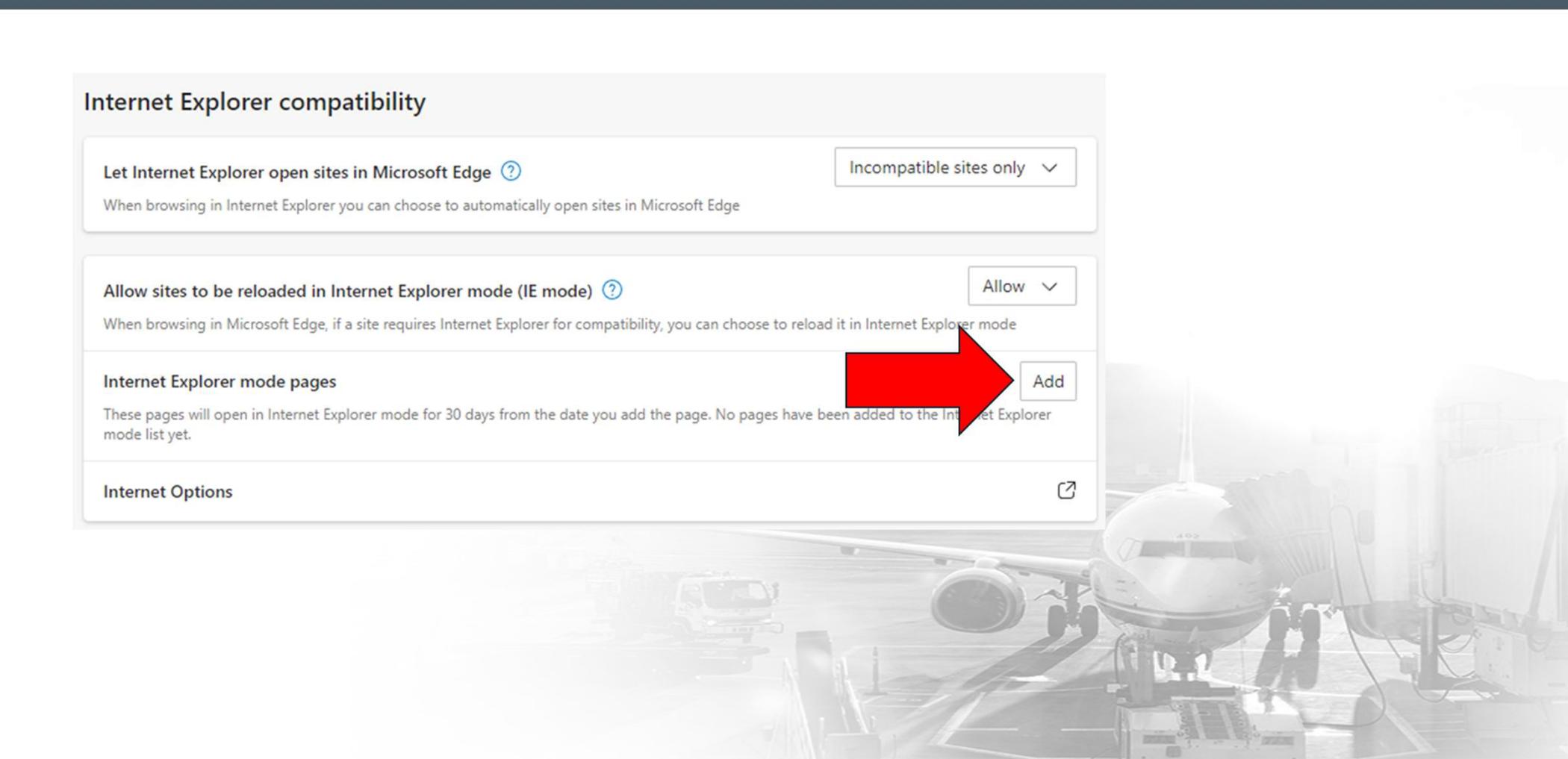
Allow sites to be reloaded in Internet Explorer mode (IE mode) [?](#) Allow ▾

When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode

Internet Explorer mode pages Add

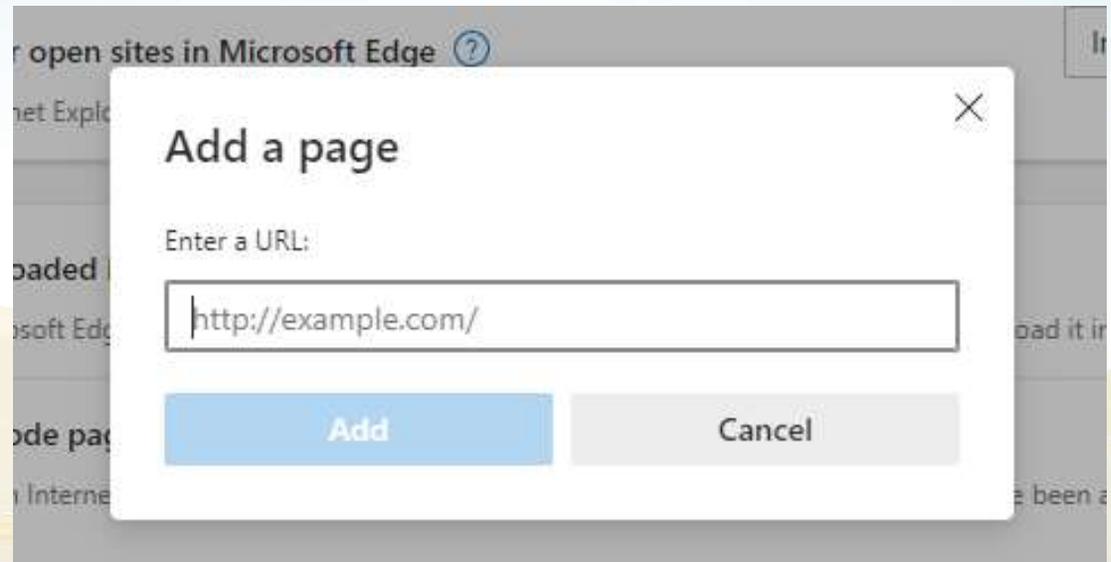
These pages will open in Internet Explorer mode for 30 days from the date you add the page. No pages have been added to the Internet Explorer mode list yet.

Internet Options [↗](#)

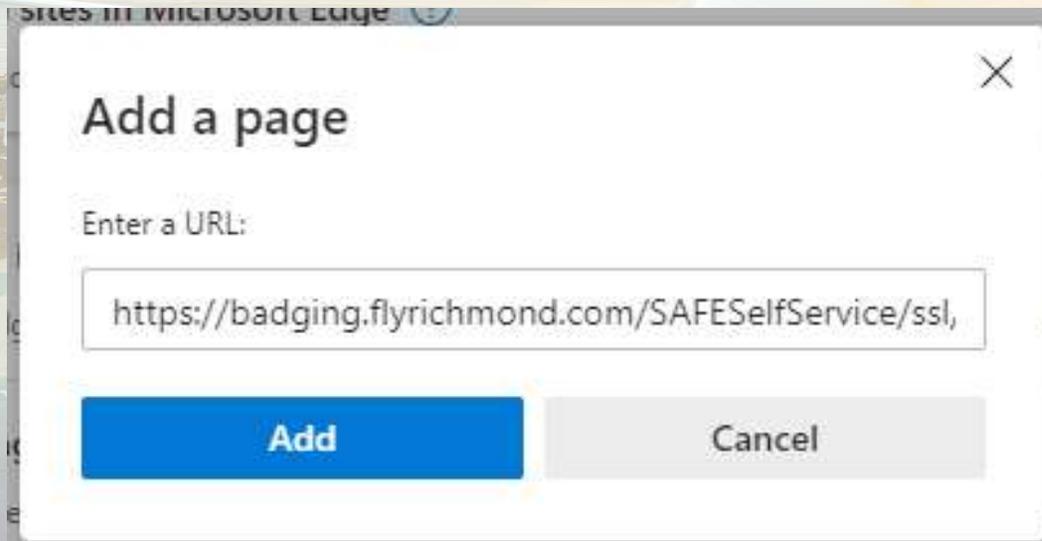


6. In the “add a page” box enter the **SAFE portal URL.**

<https://badging.flyrichmond.com/SAFESelfService/ssl/login.aspx?ReturnUrl=%2fsafeselfservice%2fDefault.aspx>



7. Select “add”





8. Ensure link is displaying properly. Note, the SAFE link must be re added monthly.

Allow sites to be reloaded in Internet Explorer mode (IE mode) ? Allow ▼

When browsing in Microsoft Edge, if a site requires Internet Explorer for compatibility, you can choose to reload it in Internet Explorer mode

Internet Explorer mode pages Add

These pages will open in Internet Explorer mode for 30 days from the date you add the page. You have 1 page that'll automatically open in Internet Explorer mode.

Page	Date added	Expires	
 https://badging.flyrichmond.com/SAFESelfService/ssl/login.aspx	4/12/2024	5/12/2024	

Internet Options 

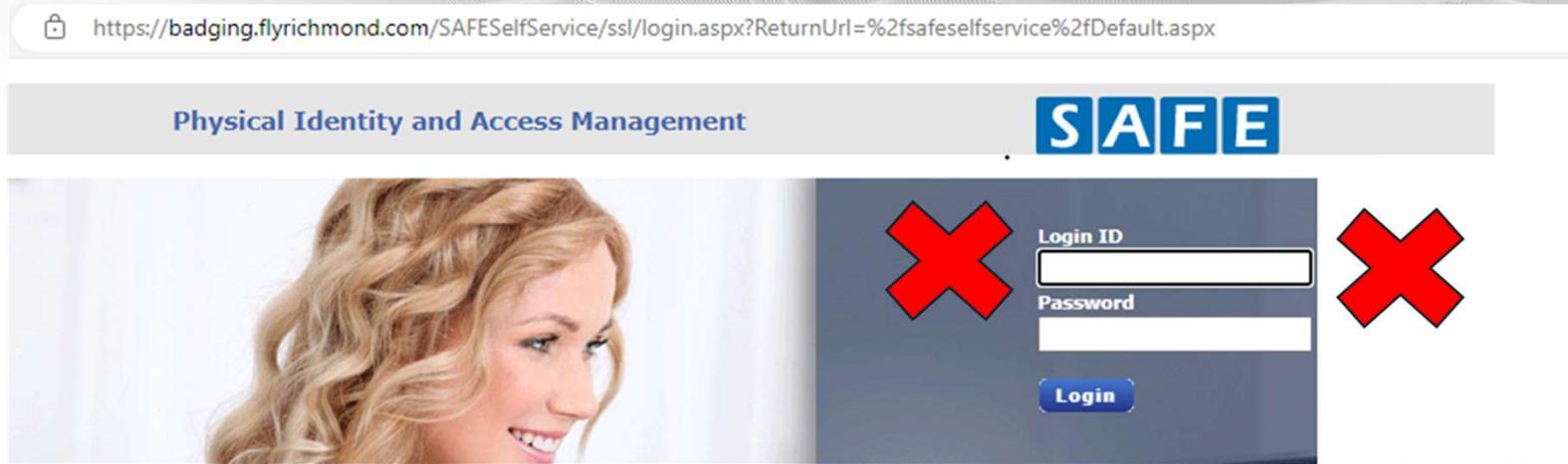
A large red arrow points from the bottom left towards the expiration date '5/12/2024' in the table above.

9. Load your SAFE Portal, if you see the below screen with white outlines around your username and password when you click into the box, you must redo the process.

https://badging.flyrichmond.com/SAFEselfService/ssl/login.aspx?ReturnUrl=%2fsafeselfservice%2fDefault.aspx

Physical Identity and Access Management

SAFE



Login ID

Password

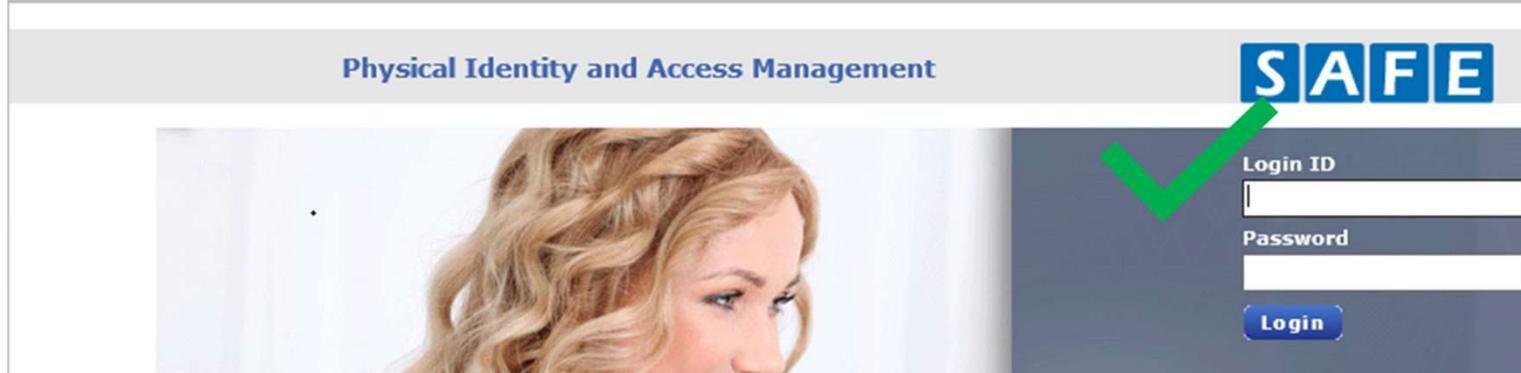
Login

You're in Internet Explorer mode. Most pages work better in Microsoft Edge.

[Open in Microsoft Edge](#)

Physical Identity and Access Management

SAFE



Login ID

Password

Login

Thank you!



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